

# CESSPOOL SERVICE INFORMATION

The City & County of Honolulu provides cesspool services to residential properties where municipal sewers are not available or accessible. Services are provided on a PER CALL BASIS. Cesspools will be pumped by the City upon request from the customer at a rate of \$132.90 per load or fraction thereof. Rates are subject to change by City Council.

Pumping services are available Monday through Friday (except Holidays) between the hours of 7:30 a.m. to 3:00 p.m. on a "First Call-First Served Basis". Customers should monitor their cesspool levels and allow at least three (3) to nine (9) working days lead time when requesting pumping service. To request for cesspool pumping services, call our Collection System Maintenance Division at 523-4421.

For your information, City law stipulates that any cesspool requiring one (1) or more pumpings per week for a period of three (3) weeks shall be replaced or rehabilitated within 90 days after notification by the City. Failure to comply will result in termination of cesspool services by the City. In that event, cesspool services must be obtained from private establishments.

NOTE: ALL CESSPOOL MUST BE MADE SAFE & ACCESSIBLE TO RECEIVE SERVICE.  
(Most frequent problems are loose dogs, locked gates, parked cars.)